### TECHNICAL MANUAL 2025+ TROY CARBON





BUILD GX AXS COLOR INCOGNITO

WE MAKE RIDERS







### **ABOUT OUR MANUALS**

Like many sports, cycling involves risk of injury and accidents, so you must be fully aware of these risks. Neither the manufacturer, the retailer, nor the person who sold you the bike, nor the people who maintain the trails are responsible for these risks. As you are solely responsible, it is, therefore, essential that you read and fully understand all the parts contained in this manual.

To enjoy maximum safety and enjoyment right from the get go, it is important that you are familiar with your new bike, its handling and its possibilities. It is your duty to maintain your bike well and reduce the risk of injury. Biking can be a dangerous activity, even under the best conditions. These are risks associated with using a bicycle that cannot be predicted or avoided. These are the sole responsibility of the cyclist.

### YOUR AUTHORIZED DEVINCI RETAILER

Your authorized Devinci retailer is at your service to guide your choices of bike and accessories which are best suited to the style of biking you wish to perform. This will help you maintain your equipment in good condition so that you can take full advantage of your investment. The staff at your authorized Devinci retailer have the training, experience and tools to carry out the repairs and provide you with reliable advice.

However, your authorized Devinci retailer cannot make decisions for you, and cannot be held responsible for your lack of knowledge, experience, qualification or common sense. However, it will take the necessary time to explain the operation of a component or to help you choose an accessory that meets your specific needs.

For further information, please see the Devinci's User Manual available on www.Devinci.com or ask your authorized Devinci retailer. He will take the time to answer any questions you may have and will advise you with great pleasure.







### **TABLE OF CONTENTS**

### FORK TRAVEL ALTERATION

The Devinci Troy carbon is specifically designed and tested for use with a 160 mm travel front suspension fork. Any modifications to the fork travel or style, including but not limited to a 170 mm travel fork, are not recommended and will void the original frame warranty.

The maximum allowable axle-to-crown length for the Devinci Troy carbon is 576 mm. Exceeding this measurement may compromise the bike's performance and safety, potentially leading to catastrophic frame failure and serious personal injury.





## TECHNICAL SPECIFICATIONS



### SUSPENSION SET UP

Suspension specialist in your pocket! The RockShox TrailHead app is a starting point for dialing in your suspension settings, ensuring a perfect ride experience.

### WEB: <u>START</u>

APPLE STORE: DOWNLOAD THE APP

GOOGLE STORE: DOWNLOAD THE APP

### **TROY CARBON**

FRAME

| HEADTUBE DIMENSIONS                          |                                 |                  |  |
|--|---------------------------------|------------------|--|
| 1. UPPER (S.H.I.S)                           | ZS44                            | 1-1/8" Zerostack |  |
| 2. LOWER (S.H.I.S)                           | ZS56                            | 1.5" Zerostack   |  |
| BOT  | ITOM BRACKET                    |                  |  |
| 3. STANDARD                                  | BSA 73m                         | ım               |  |
| 4. ISCG MOUNT                                | ISCG 05   3                     | tabs             |  |
| 5. MINIMUM Q FACTOR                          | 168                             |                  |  |
|  | DRIVETRAIN                      |                  |  |
| 6. REAR HUB SPACING (OVER LOCKNUT DIMENSION) | TA 12x148 E                     | Boost            |  |
| 7. MAX & MIN CHAINRING                       | 34T                             | 28T              |  |
| 8. SMALLEST COG COMPATIBLE                   | 12s   91                        | Г                |  |
| 9. BIGGEST COG COMPATIBLE                    | 12s   52                        | Т                |  |
| 10. RECOMMENDED CHAINLINE                    | 55mm                            | 1                |  |
| SEATPOST AND SEATCLAMP                       |                                 |                  |  |
| 11. SEAT TUBE INSIDE DIAMETER (ID)           | 31.6 mr                         | n                |  |
| 12. SEAT TUBE OUTSIDE DIAMETER (OD)          | R (OD) 36 mm                    |                  |  |
| 13. DROPPER POST COMPATIBLE                  | TIBLE      Yes   Fully internal |                  |  |
|  | BRAKES                          |                  |  |
| 14. BRAKE MOUNT (FRAME)                      | E) 200 mm direct                |                  |  |
| <b>15.</b> MAX ROTOR SIZE AVAILABLE (FRAME)) | ) 220 mm                        |                  |  |
| ACCESSORIES                                  |                                 |                  |  |
| 16. WATER BOTTLE (FRAME)                     | Yes (16 c                       | z.)              |  |
| 17. STORAGE SYSTEM                           | Yes   SHI                       | ED               |  |
| 18. PROTECTORS                               | Downtube, chainsta              | y and seatstay   |  |
|  | TS (BASED ON MEDIUM SIZE)       |                  |  |
| 19. FRONT SUSPENSION (TRAVEL & SAG)          | 160 mm                          | 25%              |  |
| 20. REAR SUSPENSION (TRAVEL & SAG)           | 150 mm                          | 30%              |  |
| 21. FORK (AXLE-TO-CROWN [A] & OFFSET [B])    | A. 571mm                        | B. 44mm          |  |
| 23. FRONT AND REAR WHEEL MAX ETRTO           | 63-622                          | 63-622           |  |
| 24. REAR SUSPENSION (DIMENSIONS)             | 185 x 55 n                      | nm               |  |
| 25. PIGGYBACK SHOCK COMPATIBILITY            | Yes                             |                  |  |
| 26. SPRING TYPE COMPATIBILITY                | Air & Co                        | pil              |  |
| 28. UPPER SHOCK HARDWARE DIMENSION           | Trunnic                         | n                |  |
| 29. LOWER SHOCK HARDWARE DIMENSION           | 40 x 10 m                       | าท               |  |

### \* DISCLAIMER

We are testing many different tires to establish a clearance number that cover a wide spectrum of tires with appropriate frame clearance. However, it is impossible for us to test all tires and rim combination available on the market, so be mindful that some combinations may result in slight rubbing if higher than 66mm in actual width.







### SIZES AVAILABLE S|M|L|XL

THE STORAGE DOOR MUST BE PROPERLY ENGAGED TO ENSURE ITS ATTACHMENT AT THE DOWNTUBE LEVEL.

A "CLICK" WILL ACCOMPANY THE CLOSURE WHEN THE DOOR IS SECURELY LOCKED ONTO THE INNER SURFACE OF THE DOWNTUBE.

MAKE SURE THE LATCH IS CORRECTLY PRESSED BEFORE EACH RIDE (ACCORDING TO IMAGE 2).

# GEOMETRY







10 GEOMETRY

| 5 Math To CM | WEDIN TO A   | LAFON 100 M                           | +; ARGE         |
|--------------|--------------|---------------------------------------|-----------------|
| <b>S</b> ,00 | <b>1</b> ,00 | <b>V</b> <sub>5</sub> t⊗ <sup>C</sup> | <b>★</b> ,5610. |
| 390          | 420          | 450                                   | 470             |
| 78.1         | 77.8         | 76.8                                  | 76.2            |
| 64.0         | 64.0         | 64.0                                  | 64.0            |
| 568          | 594          | 631                                   | 656             |
| 440          | 460          | 480                                   | 500             |
| 432          | 432          | 437                                   | 442             |
| 1204         | 1228         | 1258                                  | 1287            |
| 343          | 343          | 343                                   | 343             |
| 708          | 708          | 708                                   | 708             |
| 612          | 622          | 631                                   | 640             |
| 95           | 105          | 115                                   | 125             |
| 390          | 420          | 450                                   | 470             |
| 78.1         | 77.8         | 76.4                                  | 76.2            |
| 64.0         | 64.0         | 64.0                                  | 64.O            |
| 568          | 594          | 631                                   | 656             |
| 440          | 460          | 480                                   | 500             |
| 435          | 435          | 440                                   | 445             |
| 1206         | 1230         | 1260                                  | 1289            |
| 343          | 343          | 343                                   | 343             |
| 708          | 708          | 708                                   | 708             |
| 612          | 622          | 631                                   | 640             |
| 95           | 105          | 115                                   | 125             |
| 390          | 420          | 450                                   | 470             |
| 78.9         | 78.6         | 77.6                                  | 77.0            |
| 64.7         | 64.7         | 64.7                                  | 64.7            |
| 567          | 593          | 630                                   | 655             |
| 449          | 469          | 488                                   | 508             |
| 432          | 432          | 437                                   | 442             |
| 1204         | 1228         | 1258                                  | 1287            |
| 354          | 354          | 354                                   | 354             |
| 718          | 718          | 718                                   | 718             |
| 606          | 615          | 624                                   | 633             |
| 95           | 105          | 115                                   | 125             |

J - STACK (MM)

**K - HT (MM**)

# CABLE ROUTING





### **STEP 1**

Insert the seatpost housing into the upper right internal conduit located in the diagonal tube.

### STEP 2

Gently slide the housing through the internal conduit.

### **STEP 3**

Pull the housing out of the frame through the seat tube.



If you encounter difficulty inserting the housing into the internal conduit for the seatpost, thread a cable through the housing to help guide it, applying light tension to the cable until it exits through the seat tube.

### **SEAT POST HOUSING TROY CARBON**



### **REAR BRAKE HOUSING TROY CARBON**

### **STEP 1**

Insert the rear brake housing into the upper left cavity located on top of the chainstay.

### STEP 2

Pull the brake housing out from under the chainsaty on the left. Insert the housing into the internal conduit located at the rear left of the seatpost tube.

### **STEP 3**

Gently slide the housing through the internal conduit.

### STEP 4

Pull the brake housing out of the upper left cavity of the diagonal tube.

(I) Make sure the housing is inside the chainsaty before connecting the housing to the brake.



### REAR DERAILLEUR HOUSING

### **STEP 1**

Insert the derailleur housing into the right rear opening of the chainstay.

### STEP 2

Guide the derailleur housing out from the underside of the right chainstay. Then reinsert it into the rear right port of the seatpost tube.

### **STEP 3**

Gently slide the housing through the internal conduit.

### **STEP 4**

Pull the derailleur housing out from the lower left opening of the down tube.









1 11 



# SERVICE KITS



### **SERVICE KITS**

TROY CARBON

### KFC08902

BEARING KIT E-TROY LITE, TROY ST, TROY

| ITEMS | PART #   | DESCRIPTION  | QTY |
|-------|----------|--|-----|
| 1     | MFP21016 | BALL BEARING MR20307 20x30x7; STD TYPE, DOUBLE LIP | 2   |
| 2     | MFP24014 | BEARING 6900 WITH EXTENDED INNER CAGE              | 2   |
| 3     | MFP19001 | BALL BEARING 3801 LLU MAX 12x21x8                  | 6   |



\*THE FRAME IS FOR EXAMPLE ONLY.





**KFC09001** SHOCK BOLT KIT TROY ST, TROY

| DESCRIPTION                     | QTY |
|---------------------------------|-----|
| SOCKET CAP SCREW M10x1.0 X 16mm | 2   |
| ADJUSTER 5.5mm FOR 10mm SCREW   | 1   |
| ADJUSTER 5.5mm M10x1.0          | 1   |
| SOCKET CAP SCREW M10x1.0 X 59   | 1   |

\* THE FRAME IS FOR EXAMPLE ONLY.

KFC09002 PIVOT KIT TROY ST, TROY

| ITEMS | PART #   | DESCRIPTION                     | QTY |
|-------|----------|---------------------------------|-----|
| 1     | MFP24008 | DROPOUT PIVOT LEFT SHAFT 20mm   | 1   |
| 2     | MFD21001 | HANGER UDH                      | 1   |
| 3     | MFP24009 | PIVOT NUT FOR MR 20307 BEARING  | 1   |
| 4     | MFV24016 | SOCKET CAP SCREW M12x1.0 X 21mm | 2   |
| 5     | MFV24008 | PIVOT WASHER                    | 2   |
| 6     | MFV24012 | SOCKET FLAT SCREW M8x1.25 X 20m | 2   |
| 7     | MFP24010 | SHAFT 12x73                     | 2   |
| 8     | MFP24012 | PIVOT SPACER 12x16x4            | 2   |

| ITEMS | PART #   | DESCRIPTION                     | QTY |
|-------|----------|---------------------------------|-----|
| 1     | MFB19008 | CABLE GUIDE 5mm                 | 1   |
| 2     | MFB25001 | CABLE GUIDE FOR 081-090         | 2   |
| 3     | MFV23016 | ALLEN BUTTON SCREW M3x0.5 X 6mm | 2   |





\*THE FRAME IS FOR EXAMPLE ONLY.

**KFC09003** CABLE GUIDE KIT TROY ST, TROY

\*THE FRAME IS FOR EXAMPLE ONLY.

### KFC09102

KIT PROTECTORS DT+CS+SS, TROY CARBON

| ITEMS | PART #    | DESCRIPTION                  | QTY |
|-------|-----------|------------------------------|-----|
| 1     | MACP25003 | CS PROTECTOR PCB-091         | 1   |
| 2     | MACP25004 | DT PROTECTOR PCB-091         | 1   |
| 3     | MACP26002 | 091-SEATSTAY CHAIN PROTECTOR | 1   |



| ITEMS | PART #   | DESCRIPTION   | QTY |
|-------|----------|---------------|-----|
| 1     | MFP21001 | RD Hanger UDH | 1   |



| ITEMS | PART #     | DESCRIPTION             | QTY |
|-------|------------|-------------------------|-----|
| 2     | MATAR23002 | Rear axle for 148mm UDH | 1   |



### KFC05602

DERAILLEUR HANGER UDH W/29.7 WASHER SPLITPIVOT BIKES

### KFC06503

REAR AXLE BOOST 148\*12MM UDH W/O HANDLE, SPLITPIVOT

\* THE FRAME IS FOR EXAMPLE ONLY.

KFC09006 THE SHED STORAGE ASSEMBLY, TROY ST, TROY

| ITEMS | PART #      | DESCRIPTION   | QTY |
|-------|-------------|---|-----|
| 1     | MPAC24001   | PORTE DE RANGEMENT ASSEMBLÉE                          | 1   |
| 1.1   | MFP24027    | SYSTEM DOOR   | 1   |
| 1.2   | MFP24028    | MECANISM COVER  | 1   |
| 1.3   | MFP24029    | SYSTEM LOCK   | 1   |
| 1.4   | MFV097132   | FLAT HEAD THREAD FORMING SCREW FOR PLASTIC, #4 X 3/8" | 2   |
| 1.5   | MFV07003-01 | ALLEN BUTTON SCREW M5x0.8 X 12                        | 2   |
| 1.6   | MFP24030    | SYSTEM SEAL   | 1   |

| ITE | EMS | PART #   | DESCRIPTION | QTY |
|-----|-----|----------|-------------|-----|
|     | 1   | MFP24031 | Tool bag    | 1   |





**KFC09007** TOOL BAG FOR SHED STORAGE, TROY ST, TROY



### **DEVINCI WARRANTY**

At Devinci, durability, performance, and peace of mind are at the core of everything we build. That's why our warranty is designed to protect your investment and support you long after your purchase.



### WHAT'S COVERED

### FOR THE ORIGINAL OWNER

- Aluminum frames: Lifetime warranty\* for the bicycle's useful life
- Carbon fiber frames: Lifetime warranty\* for the bicycle's useful life
- Paint and decals: 1-year warranty
- Suspension pivots (bearings, bolts, axles): 1-year warranty

\*Proof of purchase is required for all warranty claims.

### COMPONENTS

All components on Devinci bikes are covered by their respective manufacturer warranties. For questions, your authorized Devinci retailer is your go-to resource. https://www.devinci.com/en/find-a-dealer/

### **OUTSIDE THE WARRANTY? WE'VE GOT YOUR BACK.**

### CUSTOMER ASSISTANCE PROGRAM

Accidents happen. That's why we created the Devinci Customer Assistance Program.

If your situation isn't covered under warranty—whether it's a crash, damage, or just bad luck—we'll help you get back on the road or trail with a discount on replacement parts, based on their original retail price. This program is offered for life, at our discretion, and is available through our customer service team or any authorized Devinci retailer.

### WHAT'S NOT COVERED

Our warranty does not apply in the following cases:

- Bike not purchased from an authorized Devinci retailer
- Improper assembly or service not performed by an authorized retailer
- Accidents, misuse, or excessive/abusive riding
- Damage from high-intensity use (racing, bike parks, improper transport, etc.)
- . Structural or cosmetic modifications to the frame
- Normal wear and tear or material fatique over time .
- Costs of replacing parts that are worn out or obsolete at the time of the claim

For any questions, please contact our customer service team or your nearest Devinci retailer.

### **DEVINCI WARRANTY POLICY**

All Devinci frames are covered by a manufacturer's warranty against defects in materials and workmanship for a specified period, as detailed below, starting from the date of purchase. Any parts replaced or repaired under this warranty are covered for the remaining duration of the original warranty period.

The bicycle owner must provide proof of purchase to make a warranty claim.

Replacement parts are subject to availability within Devinci's inventory at the time of the claim. In some cases, the color, features, and/or model may differ from the original part.

At Devinci's discretion, certain costs may apply when processing a warranty replacement or repair, including:

- Shipping fees
- Additional labor costs associated with the installation or repair of a part
- Costs of replacing parts that are worn out or obsolete at the time of the claim

### WARRANTY DURATION

For the original purchaser:

- · Aluminum frames are covered for the lifetime of the bicycle's useful life.
- Carbon fiber frames are covered for the lifetime of the bicycle's useful life.
- Paint and decals are covered for one (1) year from the original date of purchase.
- Suspension frame pivots (including bearings, bolts, and axles) are covered for one (1) year from the original date of purchase. The components assembled on Devinci bicycles are exclusively covered by the warranties provided by their respective
- manufacturers, with Devinci assuming no responsibility. Please contact your authorized Devinci dealer for more details on applicable warranties.

### CUSTOMER ASSISTANCE PROGRAM

For those unexpected moments when your situation is not covered under our warranty policy, Devinci's Customer Assistance Program is here to help. Whether it's a crash, accidental damage, or simple bad luck, this program is designed to get you back on the road or trails as quickly as possible by offering a discount on replacement parts based on their original retail price.

This program is separate from Devinci's manufacturer warranty and is managed at Devinci's sole discretion. It is accessible through our customer service department or any authorized Devinci retailer.

### WARRANTY EXCLUSIONS

At Devinci's discretion, the warranty may be void under the following circumstances:

- The bicycle was not purchased from an authorized Devinci retailer.
- The bicycle was not fully assembled by an authorized Devinci retailer.
- Repairs were not performed by an authorized Devinci retailer.
- The instructions in the user manual and/or technical manual were not followed. . Recommended periodic inspections and maintenance outlined in the user manual and/or technical manual were not
- performed.
- user manual and/or technical manual.
- Paint damage caused by the application or removal of an adhesive frame protector.



Non-compatible parts were installed. Compatible parts include original components or those specified as compatible in the

### **DEVINCI WARRANTY**

- Damage resulted from accidental or unforeseen events, such as:
  - · Accidents, impacts, or falls
  - Misuse, abnormal or excessive use, or negligence
  - Intensive use beyond the scope of normal recreational cycling
  - Improper or repeated use of ski lifts, vehicle racks, or other transportation methods
  - Use in competition or in environments/activities beyond the intended design of the bicycle
- Additional damage caused by continued use of the bicycle after an initial defect, if a warranty claim was not filed or was denied.
  The frame and/or components were altered (e.g., polishing, structural or mechanical modifications, stripping, sanding, shot
- peening, etc.). The frame size or model is incorporations for the rider
- The frame size or model is inappropriate for the rider.
- Damage caused by normal wear and tear, including material fatigue over time.

### LIMITATION OF LIABILITY

This warranty represents the complete and final warranty coverage for Devinci frames. Devinci does not authorize any individual, including authorized dealers, to offer any additional warranty beyond what is explicitly stated herein. Any other obligations, representations, or illustrations made by any party are not binding on Devinci and are excluded from this warranty.

Subject to applicable laws in Quebec and Canada, Devinci assumes no liability for material, bodily, or moral damages suffered by the user, purchaser, or any other party due to the use of a Devinci frame or component, except in cases of negligence or intentional misconduct by Devinci, as determined by a competent court.

Unless otherwise prohibited by applicable law, Devinci disclaims all other warranties, express or implied, including but not limited to implied warranties of merchantability or fitness for a particular purpose. Devinci's liability will not exceed the actual purchase price of the bicycle, nor will it cover any special, incidental, or consequential damages related to the bicycle.

By claiming warranty rights, the purchaser agrees that any legal proceedings shall be conducted in the judicial district of Chicoutimi, Province of Quebec, Canada.







1987

